

GIG

CONNECT

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Feedback and Submissions

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MESSAGE FROM A LEADER



Sameh Anas

Managing Director GIG - Egypt Life Takaful

A Career Built on Vision, Learning, and Trust

With over two decades of experience in the insurance sector, I've had the opportunity to serve in leadership roles at global organizations like MetLife and AXA. These years taught me the critical role insurance plays in securing lives, building trust, and supporting economic stability.

Today, I proudly serve as the Managing Director of GIG - Egypt Life Takaful, where I lead our mission to become one of Egypt's most trusted life insurers. I hold an MBA with dual majors in Finance and Marketing, alongside a Master's degree focused on Strategic Quality and Operational Excellence. I've also pursued certifications in Six Sigma and the Strategic Transformation Model from Harvard, which shaped my approach to leading sustainable, people-driven change.

In parallel with my corporate journey, I serve as a part-time professor at the American University in Cairo's Executive Education School, delivering programs on Operational Excellence and Digital Transformation. **For me, academic learning and executive leadership are not separate paths—but complementary forces** that together drive real transformation.

A Transformation Strategy with Purpose

Since joining GIG-Egypt Life Takaful, my focus has been on building a company that is not only financially strong but also agile, purpose-led, and customer-focused. Our 2025 transformation journey is built around five strategic pillars:

Customer Centricity: Delivering relevant, accessible, and personalized protection.

Sustainable & Profitable Growth: Scaling in a disciplined and future-ready way.

Technical Excellence: Enhancing actuarial rigor and product innovation.

Operational Agility: Simplifying processes through digitalization and smarter workflows.

Culture Transformation: Embedding values of trust, ownership, and empowerment in alignment with Gulf Insurance Group and Fairfax.

A key milestone this year has been our **strategic bancassurance partnership with Kuwait Finance House (KFH)**—an important move that expands our reach, strengthens our brand, and reinforces our position in Egypt's fast-evolving financial ecosystem.

Leadership is Built on Trust, Not Titles

Leadership, for me, begins with trust. I believe in **empowering people, giving them clarity, and treating them as responsible adults**—not just employees. I strive to lead proactively and with vision, but always through collaboration and humility.

Real transformation doesn't come from systems or strategies alone, it comes from people who are trusted, supported, and inspired. That's why my team isn't just a workforce; they're a family. We move forward together, and we own the journey together.

One principle I always return to is this:

"It always seems impossible until it's done." - Nelson Mandela

This quote reminds me that transformation is not a destination—it's a decision we renew every day, especially when the path seems uncertain.

Fueling My Journey: Lifelong Learning & Infinite Thinking

As someone who enjoys reading, one book that has shaped my leadership outlook is "**The Infinite Game**" by **Simon Sinek**. It helped me see beyond short-term wins and focus on building something meaningful, enduring, and purpose-led.

The idea of playing an "infinite game" deeply resonates with my belief in continuous learning, long-term culture-building, and leading with values—not just metrics.

Together, We Shape Tomorrow

My vision is to help position GIG Egypt Life Takaful as a model of ethical growth, digital readiness, and customer relevance in Egypt's insurance market. But beyond growth, I want to leave a culture—a way of working—that is human, high-performing, and resilient.

I am 46 years old, married, and the proud father of a joyful 2.5-year-old daughter who reminds me every day of why the future matters. Outside work, I enjoy reading, driving sports cars, and playing football. These passions keep me grounded and energized—and they remind me that leadership, like life, is best when lived with energy, curiosity, and care.

To the entire GIG family: thank you for your collaboration, trust, and belief in what we're building.

To my incredible team at **GIG - Egypt Life Takaful**—I am deeply grateful for your dedication, resilience, and spirit. You are the heartbeat of this transformation. Your ownership, courage, and daily commitment are what make this vision real. **Together, we are not just delivering results, we are building something truly meaningful. A Legacy.**

GIG - Egypt Life Takaful Celebrates Joint Success in Q1



GIG - Egypt Life Takaful had the pleasure of celebrating a successful collaboration with Kuwait Finance House (KFH) Bank, recognizing the outstanding performance and remarkable achievements accomplished during the first quarter of the year. The event was a testament to the strong partnership and shared commitment between both organizations, highlighting the results of dedication, synergy, and hard work.

This celebration not only honored the impressive milestones achieved but also reinforced our mutual vision for continued growth and excellence. As we move forward, GIG-Egypt Life Takaful remains committed to strengthening its alliance with KFH Bank, working together to deliver exceptional value and success in the quarters to come.

GIG - Saudi Hosted the annual Human Resources Meeting



As part of its ongoing efforts to enhance collaboration and knowledge sharing, GIG - Saudi hosted the Annual Human Resources Meeting for the Gulf Insurance - Group, with the participation of representatives from all regional branches.

The meeting featured interactive workshops and strategic discussions that addressed key challenges and opportunities in the HR sector. It focused on the importance of empowerment and continuous development of talent, contributing to a better work environment and the achievement of long-term organizational goals.

This event reflected the company's commitment to building an integrated, transparent, and collaborative environment, while strengthening the culture of teamwork among HR teams across different countries.

Gulf Insurance Group Fairfax Annual General Meeting



Gulf Insurance Group participated in the Fairfax Annual General Meeting (AGM) held in Toronto, Canada, alongside other members of the Fairfax family. The event brought together key leaders from GIG companies across the region, offering a valuable opportunity to connect with global partners, exchange insights, and strengthen collaboration within the Fairfax network.

We are proud to be part of the Fairfax family.

GIG - Jordan Five years of partnership with Amman Chamber of Commerce.



GIG-Jordan and the Amman Chamber of Commerce marked five years of a successful strategic partnership. Over this period, the collaboration has contributed to strengthening insurance protection for chamber members and expanding health awareness.

GIG - Algeria

Boosting Brand Visibility



In 2025, GIG - Algeria launched a comprehensive brand awareness campaign, broadcasted on national television, public transportation, and social media platforms. The campaign reached over 4.7 million Algerians, enhancing recognition of the GIG - Algeria brand across the country.

GIG - Bahrain Takaful

Partners with Zain Bahrain



Zain Bahrain and Takaful International entered a strategic partnership aimed at enhancing service offerings and exploring joint initiatives. The collaboration reflects both companies' shared vision to deliver innovative solutions and added value to their customers.

GIG - Egypt Life Takaful

Annual Awards Ceremony for Top-Performing Bancassurance Employees



NBK Egypt and GIG - Egypt Life Takaful held their annual celebration to honor the bank's top-performing employees in the field of bancassurance for the year 2024.

Among the attendees were Mr. Yasser El-Tayeb - Vice Chairman and CEO and Mr. Ahmed Youssef - Head of Retail Banking, Digital Services & Financial Inclusion representing NBK Egypt, as well Mr. Alaa El-Zohairy - Vice Chairman and Chairman of the Insurance Federation of Egypt and Mr. Sameh Anas - Managing Director from GIG - Egypt Life Takaful.

The event celebrated the outstanding performers and acknowledged the efforts that contributed to remarkable achievements throughout the year. It also featured productive discussions around the shared vision and future strategy of collaboration between the two entities, reaffirming their ongoing successful partnership and strengthening the integration between the banking and insurance sectors.

GIG - Kuwait

Celebrates Top Brokers



GIG-Kuwait's CEO, Mr. Ali Al-Hendal, along with Executive Management honored top insurance brokers in recognition of their efforts to support the company's vision and investment to develop the insurance sector through their distinctive use of its B2B platform "GIG-Bridge". Which was launched in 2024 as an innovative solution for insurance brokers to facilitate the provision of insurance services with ease and flexibility.

Gulf Insurance Group

Shares Insights at BDO Risk Advisory Conference



GIG is proud to have participated in the Risk Advisory Services Conference by BDO, where industry leaders gathered to explore the evolving dynamics of risk management, governance, and compliance.

Mr. Mohamed Ibrahim, Executive Manager of Group Assurance and Advisory Sector, represented GIG as a panelist and speaker, sharing our innovative approach in assurance and control.

We remain committed to collaboration and knowledge exchange to foster excellence and best practices.

GIG - Egypt Life Takaful

Managing Director Announcement



Officially, GIG - Egypt Life Takaful announced that Mr. Sameh Anas has been appointed as the Managing Director of the company after receiving approval from the Financial Regulatory Authority.

Sameh has over two decades of experience in the insurance sector, where he has made significant progress in operational excellence and leading strategic planning for production operations and various operational sectors, including life insurance, property insurance, and liability insurance.

Sameh holds several academic and professional qualifications, including a bachelor's degree in accounting, a diploma in Investment and Finance, and a master's degree in business administration with a

GIG - Egypt

Awards by Finance Derivative



GIG - Egypt was recognized as "Best General Insurance Company Egypt 2025" by Finance Derivative Magazine.

In addition, the Managing Director, Mr. Alaa El-Zoheiry, was honored with the "Best Insurance CEO of the Year Egypt 2025" award.

focus on Finance and Marketing. Additionally, he has a master's degree in management and Implementation of Quality Improvement Strategies and Operational Efficiency, along with other certifications in insurance and corporate governance.

GIG - Egypt

Bronze Sponsor of the IUMI MENA Forum 2025



GIG-Egypt participated as a Bronze Sponsor of the IUMI MENA Forum 2025 where delegates from the Marine underwriting and claims departments attended in the forum.

GIG - Egypt

Moody's with an Upgrade That Reflects Future Trust

MOODY'S

Moody's credit rating agency upgraded the rating of GIG-Egypt by 2 levels to Ba2 from its previous level of B1 with a positive outlook.

GIG - Egypt

the 4th Microinsurance Conference



GIG-Egypt sponsored the coffee break of the 4th Microinsurance conference that was held in Luxor.

GIG - Saudi

Credit Rating Upgrade to "A" with a stable outlook.



In a new milestone that reflects global confidence in GIG's standing, GIG - Saudi announced the upgrade of its credit rating to "A" by the international rating agency Standard & Poor's, with a stable outlook.

This upgrade crowns a track record of consistent financial performance and a well-executed strategy in risk management and sustainable growth.

The achievement not only highlights the company's strong financial position but also reaffirms its commitment to delivering high-quality services and creating long-term value for both shareholders and customers.

GIG - Jordan

Participates as Gold Sponsor at the 10th International Insurance Conference in Aqaba



GIG-Jordan participated as a gold sponsor at the 10th International Conference on Insurance held in Aqaba (11-14 May 2025). GIG's presence at this landmark event underscores our commitment to supporting insurance sector growth, fostering innovation and collaboration among industry leaders.

Gulf Insurance Group Hosts Annual CFOs Summit in Cairo



Gulf Insurance Group successfully held its Annual CFOs Summit in Cairo, gathering the Group's senior finance leaders alongside representatives from Fairfax Financial Holding and Fairfax Financial Services. The summit served as a vital platform for exchanging insights on financial transformation, strategic priorities, and GIG's 2025 program of work. Attendees engaged in productive discussions focused on innovation, digital finance, and collaborative opportunities across the region.

In addition to the strategic agenda, participants had the opportunity to strengthen team bonds and explore Egypt's rich heritage. A group visit was arranged to the Grand Egyptian Museum and the awe-inspiring Pyramids of Giza. This cultural experience aligned with Fairfax's guiding principle of fostering connection and well-being at work. The event highlighted the power of teamwork and the shared values that unite GIG's diverse subsidiaries under one cohesive vision.

Special thanks go to GIG - Egypt and GIG - Egypt Life Takaful for their exceptional hospitality and organization. Their efforts helped ensure the summit was both professionally enriching and personally memorable for all attendees.



GIG - Egypt Life Takaful Hosts Gen T Strategy Kickoff 2025



GIG - Egypt Life Takaful launched its Gen T Strategy Kickoff 2025 with a landmark event in Ain El Sokhna, uniting the first and second lines of leadership for the first time in 20 years. This milestone gathering marked the official rollout of a bold three-year strategy through a series of focused sessions and interactive activities designed not only to communicate direction but to co-create it. The event fostered a strong sense of ownership, alignment, and unity across leadership levels reflecting a shared commitment to shaping the organization's future together.

We proudly embraced our identity as Gen T - Generation Transformation a team that leads with purpose, builds trust, and grows together. Over two energetic days, participants showcased remarkable collaboration, innovation, and spirit. The event served as a powerful reminder that Together We Grow is more than a slogan it's a mindset and a way of working that fuels our continued success. With renewed focus and a shared vision, GIG - Egypt Life Takaful moves confidently into 2025, ready to build on its achievements and embrace what's ahead.



Gulf Insurance Group

Risk Engineers' Workshop



Gulf Insurance Group conducted a 3-day Risk Engineers' Workshop at GIG - Egypt premises in Cairo from 19th to 21st May 2025. The idea of the Workshop was to update Group Risk Engineers about the evolving dimensions of the risks, upskill them to effectively analyze the risks and provide a qualitative risk inspection report. The workshop was attended by Executives from all the Group companies. Various leading experts from the industry, viz. CEERISK, Gallagher Re, Marsh, Matthews Daniel and Hannover Re, delivered the lectures which were very well received by the participants. All the sessions were quite thought-provoking, immensely useful and interactive. This was the 3rd Risk Engineers' workshop conducted by the Group during the past 9 years and a positive feedback from the participants is a testimony to this Workshop's grand success.

Our sincere appreciation to GIG - Egypt for being an excellent host!!

Gulf Insurance Group

Hosts First-Ever Casualty and Cyber Workshop in Dubai



GIG conducted a 3-day Casualty-cum-Cyber workshop at GIG - Gulf premises in Dubai from 18th to 20th February 2025.

The idea of the workshop was to increase awareness about the subject amongst all our Underwriters/Claim Executives besides discussing the strategy for business development in our Group companies. The workshop was attended by executives from all the Group companies.

Various leading experts from the industry, viz. re-insurers and brokers, delivered the lectures which were very well received by all the participants. All the sessions were quite thought-provoking and interactive.

This was the 1st Casualty workshop conducted by GIG a very positive feedback from the participants through a post-workshop survey which is a testimony of this workshop's grand success.

Gulf Insurance Group

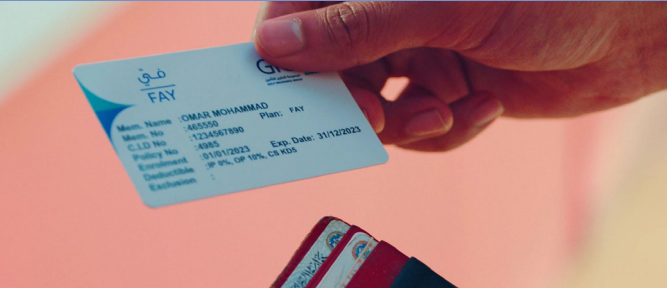
GIG Annual CEO Meeting in Istanbul



A glimpse from the GIG Annual CEO Meeting held in Istanbul, Turkey — an inspiring gathering centered on Leadership, Strategy, and Unity.

GIG - Kuwait

Launches "FAY" Medical Campaign



GIG-Kuwait launched "FAY" medical campaign offering insurance plans that are customized to meet a range of healthcare needs.

Invested in You

7

GIG - Egypt Life Takaful Hosts Bancassurance Annual Event



GIG - Egypt Life Takaful proudly held its Bancassurance Annual Event under the theme "Rising Together, Achieving More!" a celebration of the remarkable Employees who went above and beyond over the past year. The event honored our top performers whose dedication and achievements led to well-earned promotions and recognition, setting new benchmarks of excellence. Their success is a testament to the passion, perseverance, and talent that drive our organization forward.

A highlight of the event was a powerful keynote speech by our Managing Director, Mr. Sameh Anas, who shared his bold vision for the future and inspired the team with a message of ambition, innovation, and unity. "As we look ahead to 2025, we remain energized by our shared purpose and committed to continuous growth, celebrating the people who shape our success and carry our vision forward."

GIG - Bahrain Takaful Labor Day Employee Recognition



In honor of Labor Day 2025, several Takaful International employees were recognized by the General Federation of Bahrain Trade Unions for their outstanding contributions and dedication. This recognition reflects the company's appreciation of its workforce and commitment to supporting employee excellence.

GIG - Egypt Life Takaful Participates as Sponsor in the 4th Microinsurance and 10th Africa Regional Conference on Inclusive Insurance



GIG - Egypt Life Takaful, under the leadership of Managing Director Mr. Sameh Anas and a dedicated team, proudly participated as a sponsor in the 4th Microinsurance Conference and the 10th Africa Regional Conference on Inclusive Insurance (AFCII 2025). This prestigious event provided a valuable platform for engaging with global insurance leaders, sharing insights, and exploring innovative approaches to expand access to inclusive insurance. GIG - Egypt Life Takaful's sponsorship reflects its strong commitment to supporting financial inclusion and advancing sustainable insurance solutions across Africa and beyond.

GIG - Gulf Renewing Trust with Bank Muscat



GIG-Gulf renewed its Credit Life partnership with Bank Muscat on March 11th, continuing a relationship that has lasted over 10 years. The signing ceremony included GIG-Gulf's top leadership and recognized the company's long-standing support for the bank's loan activities. By 2027, the P&C agreement will also reach a decade, reinforcing the trust built over the years.

GIG - Bahrain

GIG - Bahrain's 50th Anniversary Celebration Highlights a Legacy of Innovation and Commitment



GIG - Bahrain proudly commemorated its 50th Anniversary on 23rd April 2025 with a grand event that brought together over 600 esteemed clients, partners, and stakeholders to honour the company's rich history and its contributions to the insurance industry in Bahrain and across the region.

The event featured insightful keynote speeches, a walkthrough of the insurance industry in the region and opportunities for networking, all centered around the theme of innovation and the future of insurance.

In his address, Mr. Murad Ali Murad, Chairman of GIG

- Bahrain, stated, "Celebrating 50 years is not just about reflecting on our past achievements but also about looking forward to the future. Our commitment to excellence and innovation has positioned us as a leader in Bahrain's and Kuwait's insurance markets, and we will continue to drive progress in the industry."

Dr. Abdulla Sultan, CEO of GIG - Bahrain, expressed his gratitude, "We are deeply thankful to our shareholders, clients, partners, and employees who have been instrumental in our journey. This celebration reinforces our dedication to providing superior insurance solutions and adapting to the changing needs of our community. We will continue to spare no effort to enhance our offerings and customer satisfaction."

The 50th Anniversary Celebration underscored GIG - Bahrain's position as a pioneer in the insurance sector in the Kingdom and its ongoing commitment to delivering value to its clients and all stakeholders.



GIG - Gulf

Step Up & Lead! Leadership Workshop



The EB Direct Billing Claims and HR - T&D teams participated in the 'Step Up & Lead!' Team Leadership Essentials Workshop in Bahrain. The session brought together passionate leaders such as Smrutij, Jorness, Mahesh, Dr. Jenan, Dr. Sakina, and Dr. Ali for a day focused on growing from high-performing individuals into empowering team leaders. The workshop emphasized prioritizing what matters, drawing from Dr. Waleed's previous insights on time management. Participants engaged in honest role plays and practical feedback sessions, creating a real-world leadership experience.

The event was marked by openness, purpose, and a deep sense of community. Attendees left with actionable tools and renewed clarity in their leadership journey, inspired to lead with care and intention.

GIG - Algeria

Commercial Network Expansion



Demonstrating continued growth, GIG - Algeria expanded its commercial presence to 206 branches nationwide, each aligned under a unified visual identity, enhancing accessibility and service consistency.

GIG - Gulf

Featured in Khaleej Times



GIG Gulf — Making Insurance Simple, Easy and Relevant

GIG Gulf is on a mission to become the region's go-to digital insurer putting members at the centre of everything it does.

Part of the region's leading insurance group, GIG Gulf has earned its place as one of the most trusted names in insurance across the Middle East. With over 70 years of presence in the GCC, the company provides a wide range of insurance products for individuals, families, SMEs, and corporations in the UAE, Oman, Bahrain, and Qatar.

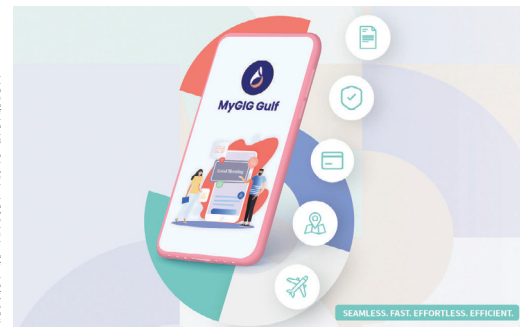
Backed by Fairfax Financial Holdings and driven by a focus on innovation, service excellence, and regional expertise, GIG Gulf is a pleasure to be part of the region's go-to digital insurer putting members at the centre of everything it does.

In a world where digital transformation is reshaping industries, GIG Gulf is leading the charge in reimagining how consumers engage with insurance. The company's vision is to create a seamless, go-to experience that is as intuitive as it is a pleasure to deliver smart, accessible, and more friendly solutions.

At the heart of this evolution is MyGIG, a digital ecosystem for our existing customers.

Our award-winning MyGIG mobile app is a powerful tool for our heads of insurance, putting the control in their hands. With features like instant policy review, real-time claims tracking, and a smart provider locator, the app simplifies the customer journey and reflects GIG Gulf's commitment to blending innovation with over 70 years of insurance expertise.

For customers, the app offers a seamless experience to have quick access to their policy, claim status, and more. It's a digital touchpoint that goes beyond the typical insurance offering, but the transformation goes beyond the app. The MyGIG Car portal, allows customers to download, compare their license ID and driving license



making it faster, safer, and reinforcing GIG Gulf's focus on building easy and seamless digital interactions. Renewing motor insurance can be done in under 1 minute. With a simple link sent via SMS, WhatsApp, or email, customers can review, authenticate, and pay all within minutes. It's seamless, fast, and a clear example of GIG Gulf's drive to simplify insurance at every step.



“Our digital transformation is about offering fast and easy protection, but with a human touch. At GIG Gulf, we're building a future where insurance is as intuitive as it is essential, seamlessly woven into our customers' everyday lives.”
Paul Adamson,
CEO of GIG Gulf

And to ensure we provide the best support during crisis, our first-in-region end-to-end claim registration journey powered by artificial intelligence allows customers to register their claims instantly online, choose the garage that they prefer for repair and ultimately, speeding up the process that will get them back on the road in no time. With an 'A' (Excellent) rating from AM Best and recent recognition as Health Insurer of the Year 2025 by Mena II, GIG Gulf isn't just keeping up with the digital shift – it's setting the standard. From real-time services to simplified renewals, greater transparency, and a focus on ease, GIG Gulf is reshaping what insurance should look and feel like in the moments that matter. In today's connected world, it's not just about being digital – it's about offering smart, effortless solutions that customers can trust.

GIG GULF

INNOVATIVE. RELIABLE. DIGITAL.

Making Insurance Simpler & Faster!

Buy, Claim and Renew, Anytime, Anywhere

Car Home Health Travel Business

Protecting what matters most.

800 292 gigulf.ae 8000 1060 gigulf.bh 800 2921 gigulf.qa 800 70 292 gigulf.om

PROUD MEMBER OF MENA II HEALTH INSURER OF THE YEAR 2025

GIG - Gulf was proudly featured in Khaleej Times, highlighting the company's ongoing efforts to make insurance simple, easy, and relevant. The article showcased the team's dedication and served as recognition of GIG - Gulf's impact and visibility in the region.

This milestone is a proud moment for the organization and a reminder of the value GIG Gulf brings to its customers and the wider community.

GIG - Gulf

Licensed Under Oman's New Health Insurance Regulation



Category A License Granted by FSA

GIG-Gulf has officially been licensed by Oman's Financial Services Authority (FSA) to operate under the new Health Insurance Framework. The company received a prestigious Type "A" license, validating its capabilities in financial solvency, governance, and policy compliance. General Manager Mehdi Al Harthy accepted the license on May 21st, signaling GIG-Gulf's leadership in this evolving sector.

A Strategic Opportunity in a Growing Market

With less than 20% of Oman's population currently insured, this new regulatory landscape presents a major growth opportunity. GIG-Gulf is positioned to lead through strong infrastructure, local investment, and tailored products that meet future health insurance demands. The company is committed to expanding its client base and supporting the national rollout of this transformative regulation.

GIG - Bahrain (Kuwait Office)

Celebrating 50 years since establishment



In commemoration of the company's 50 years of excellence in Insurance, the management of GIG - Bahrain (Kuwait office) met with the Mr. Mohammad AlOtaibi, Head of Insurance Regulatory Unit, Kuwait and presented a memento and the 50th Anniversary book detailing the history of the company

GIG - Gulf

Leading Oman's Digital Healthcare Transformation

Localizing Systems and Leading Dhamani Rollout

GIG-Gulf has localized its Health Hub platform to align with Oman's regulations on data hosting and cloud infrastructure. It is the first insurer to meet several compliance milestones under Dhamani, the national digital health exchange. GIG played a key role in system rollouts, workshops, and provider support—earning public praise from regulators.

Innovation in Pharmacy and Outpatient Services

GIG-Gulf was first in Oman to automate outpatient authorizations and prepare for Pharmacy Benefit Management (PBM) integration. With near-perfect turnaround times and digital readiness, the company is setting a benchmark for health insurance innovation and supporting Oman's long-term healthcare vision.

GIG - Türkiye

Supporting Young Women: KASİDER Collaboration



GIG - SiGORTA collaborated with the Women's Insurers Association and AIP to provide clothing and accessories to young women. The Campaign was launched under the slogan "You may not need it but they do", that encouraged the female employees to participate and make a difference.

GIG - Saudi

Activated Ramadan Iftar initiative for the year 2025 in Riyadh.



As part of its ongoing commitment to social responsibility and its dedication to fostering values of compassion and solidarity, GIG - Saudi successfully launched its annual "Ramadan Iftar initiative" during the holy month of Ramadan 2025 in Riyadh. A group of employees actively participated in preparing and distributing Iftar meals to fasting individuals.

This initiative reflects GIG's unwavering support for charitable and community-driven programs, particularly during seasons of giving like Ramadan. The company firmly believes that community engagement is an integral part of its corporate mission — and that its employees serve as true ambassadors of its values.

GIG - Kuwait

Ramadan Ghabga Brings Together GIG Family in Celebration and Gratitude



In the spirit of Ramadan, GIG - Kuwait hosted a memorable Ghabga night, bringing together colleagues from the Group and its subsidiaries GIG-Kuwait and GIG-Kuwait Takaful in a warm and festive gathering. The evening was marked by unity, laughter, and heartfelt connections.

Guests enjoyed an engaging program that featured

interactive games, fun trivia questions, and a special address by Mr. Ali Al-Hendal, GIG - Kuwait CEO, who spoke about the importance of togetherness and gratitude during the holy month. A highlight of the night was the recognition of Ms. Randa Traboulsi, known for her ever-welcoming smile and kind presence she was honored with a heartfelt token of appreciation in the presence of

all attendees during the occasion.

The gathering concluded with a Suhoor, where colleagues shared food, stories, and lasting memories. It was truly a night that reflected the values of community, appreciation, and celebration across the GIG family.

GIG - Jordan

Sponsored the Wadi Abdoun Field



As part of the commitment to sustainability and social responsibility, GIG - Jordan proudly sponsored the Wadi Abdoun Field, an initiative launched by the Greater Amman Municipality. This sponsorship reflected their ongoing dedication to supporting initiatives that foster a safe and stimulating environment for youth and promote a healthy lifestyle, within the framework of the community responsibility.

GIG - Gulf

Team Bonding at Mangrove Beach



On February 23, the Medical Board, Reimbursement, and PBM teams at GIG - Gulf took a refreshing break at Mangrove Beach, Umm Al Quwain. They traded daily tasks for games, team-building activities, and nature walks.

The outing included a beachside lunch, fun competitions, and horseback rides, providing a chance for colleagues to relax and connect personally. It reinforced team spirit, collaboration, and emotional well-being outside the office.

GIG - Gulf

Ramadan Campaign and Iftar Celebration



In March, GIG - Gulf launched its Ramadan 2025 campaign across digital platforms, SMS, and emails, targeting bank customers with strong engagement results. A memorable Iftar was also held at the W Hotel, gathering 100+ colleagues to celebrate unity and gratitude. These efforts reflect the team's energy and purpose in Oman's evolving market.

Gulf Insurance Group

Sponsors Engineering Graduation Project



GIG was proud to sponsor a university engineering graduation project, continuing its longstanding support for youth development and academic innovation.

This initiative reflected GIG's continuous commitment to empowering future talent, supporting practical education, and bridging the gap between academia and industry. Through such sponsorships, GIG helps equip students with real-world experience, fosters innovation, and strengthens community engagement.

GIG remains committed to contributing to the professional growth of youth and encouraging creativity across technical and academic fields.

GIG - Egypt Life Takaful

Celebrates Women on International Women's Day and Mother's Day



GIG - Egypt Life Takaful proudly celebrated International Women's Day and Mother's Day by honoring its women and mother employees with thoughtful gifts and dedicated moments of appreciation, reflecting the company's deep commitment to inclusion, respect, and empowerment. These celebrations highlighted the vital role women play both within the organization and in the broader community, acknowledging their strength, resilience, and leadership. Through this meaningful recognition, GIG - Egypt Life Takaful reaffirmed its ongoing dedication to fostering a supportive and empowering workplace culture that values and uplifts women every day.

GIG - Bahrain Takaful

Bahrain Sports Day Celebration



To celebrate Bahrain Sports Day, Takaful International organized a dynamic event for its employees at Sama Bay in Qalali. The day featured various physical activities designed to promote fitness, teamwork, and wellness. This annual event reflects the company's belief in the importance of healthy lifestyles and employee engagement.

GIG - Türkiye

Uniting Through Sport: Volleyball Spirit



The GIG - SiGORTA Men's Volleyball Team proudly participated in the national tournament organized by the Insurance Association of Türkiye. It was held in celebration of Youth and Sports Day on May 19, the event promoted unity, teamwork, and sportsmanship.

GIG - Gulf

Partnering with MOPH for Employee Wellness



GIG - Gulf joined forces with Qatar's Ministry of Public Health (MOPH) to promote employee well-being through onsite sessions focused on Work-Life Balance and Mental Health. The initiative, aligned with Qatar's National Health Strategy, began with insightful talks by mental health experts Qusai Al Harahsheh and Nour Jabbour, offering strategies to reduce stress and improve resilience.

Held in May at the GIG - Gulf Qatar office, the sessions witnessed strong participation and sparked important conversations around wellness. This collaboration strengthens GIG - Gulf's commitment to fostering a healthy and supportive work environment for its teams across the region.

GIG - Algeria

Sponsoring the 8th Azro N'Thor Mountain Race



GIG - Algeria sponsored the 8th edition of the Azro N'Thor mountain trail race, which saw over 700 elite runners from various countries competing in the scenic Djurdjura Mountains. The event was marked by warm hospitality from local villagers, cultural festivities, and wide media coverage. The race exemplified how sports can unite people and foster cultural exchange.

GIG - Egypt

Play Station Tournament



GIG-Egypt held a PlayStation tournament at the head office after working hours. The tournament was met with enthusiastic participation, as staff eagerly took on the challenge.

GIG - Jordan

Participated in the Model United Nations (JMUN) activity organized by Jubilee Schools



As part of its commitment to supporting educational and youth initiatives, GIG - Jordan participated in this event to enhance insurance awareness among students and introduce them to the company's services. This effort contributed to spreading a culture of insurance among future generations. GIG - Jordan firmly believes in the vital role the new generation plays in shaping and developing society and takes pride in continuously supporting initiatives that help build informed and responsible youth.

GIG - Bahrain

On Bahrain Sports Day



GIG - Bahrain organized a special event for its employees at the scenic Sama Bay walkway in Qalali. The event witnessed enthusiastic participation from staff across various departments, engaging in a variety of sports and wellness activities such as group exercises, walking sessions, fun games, and light fitness challenges.

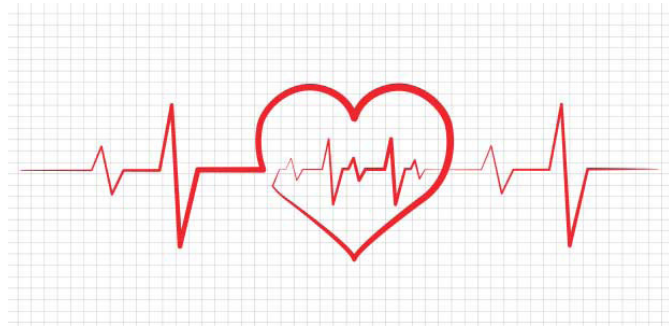
This initiative reflected the company's ongoing commitment to promoting a healthy lifestyle encouraging employees to prioritize both their physical and mental well-being.

The atmosphere was vibrant and full of energy, with a strong sense of team spirit throughout the day. Employees enjoyed stepping away from their usual routines to connect with colleagues in a fun and active setting.

GIG - Bahrain firmly believes that investing in employee wellness contributes positively to productivity, morale, and a more cohesive work environment. The company continues to champion such initiatives as part of its commitment to corporate social responsibility and internal community building.

GIG - Gulf

Heart Health Webinar & Cardiac Checkups



GIG - Gulf, in partnership with Fairfax and Cleveland Clinic, hosted a Heart Health webinar and announced a complimentary cardiac check-up for employees and spouses aged 45+. The initiative underscores GIG's proactive approach to preventive care.

Eligible staff had access free consultations with cardiology or internal medicine specialists and an ECG test at Dr. Sulaiman Al Habib Hospital in Dubai. This effort aligns with the company's ongoing commitment to wellness and health education.

GIG - Gulf

Parenting with Purpose Webinar Marks World Parents Day



To celebrate World Parents Day, GIG - Gulf hosted a live webinar titled 'Parenting with Purpose' with renowned coach Sylvie Ebert. More than 60 participants attended the insightful session, which covered topics like managing parental guilt, connecting with children despite busy schedules, and understanding their emotional needs. Led by Hayley Clements and enriched by personal reflections, the event created a warm and engaging atmosphere.

Sylvie also offered one complimentary session to every GIG - Gulf employee. The webinar recording and parenting resources were shared afterward, further empowering working parents across the organization.

GIG - Egypt Life Takaful

Celebrates Orphan's Day with a Heartfelt Visit to Dar Al-Iman



As part of the ongoing sustainability initiative and in alignment with their mission to support all groups in need of care, GIG - Egypt Life Takaful visited Dar Al-Iman Orphanage for Disabled Children to celebrate Orphan's Day. This meaningful visit reflected the commitment to social responsibility, extended to both moral and material support to children with special needs. The team offered gifts to uplift the children's spirits and spent time learning about the orphanage's vital role in providing medical, psychological, and sports care, as well as educational and vocational training to help integrate them into society. The day was filled with joy, positive energy, and a renewed sense of purpose, leaving a lasting impact on everyone involved.

Gulf Insurance Group

Brings Smiles to Bayt Abdullah Children



As part of GIG's Corporate Social Responsibility efforts, toys and stationery were distributed to children at Bayt Abdullah Hospice offering psychological and palliative care across Kuwait in collaboration with the American Business Council.

GIG - Egypt

Supports Advancing Mental Health & Addiction Treatment



GIG-Egypt proudly sponsored the 17th Psychiatry Conference, and the 14th Child & Adolescent Psychiatry Conference held at the Faculty of Medicine, Kasr Al-Ainy, Cairo University. This significant event brought together leading experts, academics, and professionals to discuss and develop actionable recommendations aimed at advancing the fields of mental health and addiction treatment.

GIG - Egypt

Celebrates International Women's Day



GIG-Egypt launched a developmental project in El Fayoum Governorate in collaboration with Al Orman Association, aimed at empowering women by providing training on using digital banking wallets. This initiative was designed to enhance financial inclusion and equip women with essential skills to manage their finances more efficiently in the digital age.

The project focused on providing comprehensive training sessions to women in El Fayoum, on how to use digital banking wallets effectively.

GIG – Bahrain Takaful

Supports Bahraini Fans at “Khaleeji 26” Final



As part of its ongoing commitment to national pride and community engagement, Takaful International supported the transportation of Bahraini fans to attend the final match of the “Khaleeji 26” football championship. The initiative aimed to boost the morale of the national team by ensuring passionate fan support and demonstrated the company’s strong connection to local sports and its role in supporting national unity.

GIG – Bahrain Takaful

Mobile Dental Clinic Visit for Employees



Takaful International arranged an on-site visit by a mobile dental clinic for its staff, in partnership with Almansoori Medical Services. This initiative aimed to promote health awareness and provide convenient access to preventive dental care, underscoring the company’s continued investment in employee well-being.

GIG - Bahrain

Donated Ramadan grocery baskets



As part of its commitment to social responsibility, GIG - Bahrain donated Ramadan grocery baskets to the Royal Humanitarian Foundation in support of underprivileged families during the holy month.

This annual charitable initiative reflects the company's dedication to fostering social solidarity and promoting the spirit of giving throughout Ramadan, in line with its community-focused values.

The donation was delivered to the Royal Humanitarian Foundation, which distributed the baskets to families in need across the Kingdom, reinforcing national humanitarian efforts.

GIG -Bahrain remains committed to launching meaningful initiatives that benefit the community and embody the values of generosity and compassion deeply rooted in Bahraini society.

GIG - Algeria

OxyPrint Project Expands Environmental Impact



GIG - Algeria launched the fifth phase of its flagship "OxyPrint" initiative in February 2025. The first phase took place in Souk Ahras, where 3,000 high-quality, drought- and disease-resistant olive trees were distributed to 41 farmers, covering 25 hectares in fire-affected mountain areas.

The second phase followed in Tissemsilt, distributing another 3,000 olive saplings to 197 farmers across 25 hectares. The project supported sustainable agriculture, enhanced vegetation cover, and provided income opportunities for rural families. To date, a total of 6,000 olive trees have been distributed nationwide.

GIG - Türkiye

Spreading Joy During Ramadan and Eid



During Ramadan, GIG - SiGORTA gifted KAÇUV chocolate boxes to employees, supporting children with cancer. For Eid al-Adha, the company partnered with TEGV to offer Turkish delight to employees while also contributing to the education of children.

GIG - Kuwait

Celebrates Gerge'an



GIG-Kuwait celebrated a Ramadan tradition - Gerge'an at its head office branch distributing candy to visitors and children.

GIG - Jordan

Reinforces Social Responsibility Through Volunteer Work



As a part of their commitment to sustainability and social responsibility and as part of Labor Day celebrations, GIG - Jordan visited Al Zahran Park – Jabal Amman. This initiative aimed to honor and appreciate the efforts of public service workers by joining them in their work and expressing our gratitude through meaningful engagement and acts of appreciation.

GIG - Gulf

World Art Day: Celebrating Creativity & Inclusion



GIG - Gulf marked World Art Day with meaningful celebrations across the region. Volunteers visited Mawaheb Art Studio in the UAE, a space supporting people of determination through art, where they co-created artworks, played games, and shared joy. Simultaneously, employees in Bahrain, Qatar, Oman, and the UAE participated in a symbolic thumbprint canvas activity. Each print represented individuality within unity. These initiatives celebrated inclusion, creativity, and the unifying power of art.



GIG - Gulf

Stands Against Plastic Pollution



In support of World Environment Day and World Ocean Day, GIG - Gulf promoted awareness of plastic pollution and environmental responsibility. Highlighting that over 400 million tons of plastic are produced yearly—less than 10% recycled—the company urged employees to rethink, reduce, and recycle.

Through its partnership with adventurer Toby Gregory and The Arctic Challenge, GIG - Gulf supports global awareness on plastic waste and ocean health. Cleanup events are planned for November, reflecting GIG - Gulf's dedication to sustainability as part of its CSR strategy.

GIG - Kuwait

Distributes 500 Meals During Ramadan



As part of GIG-Kuwait's commitment to giving back to the community, 500 meals were distributed to the less fortunate during the Holy Month of Ramadan.

Gulf Insurance Group

Empowering Youth Through Strategic Partnership



GIG was proud to partner with AIESEC, the world's largest youth-led organization, to support the next generation of leaders through cross-cultural internships and real-world business exposure. This collaboration reflected our commitment to youth empowerment, innovation, and regional talent development. As part of the program, selected AIESEC participants joined various GIG subsidiaries to work on meaningful projects that align with our ESG and CSR priorities.

This partnership not only enriched the interns' experience but also brought fresh perspectives into our workplace. The exchange participants contributed to sustainability campaigns, internal communications, and community engagement efforts. Their energy and ideas were a welcome addition, and we look forward to expanding this collaboration in the coming months to further elevate our shared vision of nurturing global citizens and future changemakers.

GIG - Bahrain Takaful

Ramadan Donation to the Royal Humanitarian Foundation



In the spirit of giving during the holy month of Ramadan, Takaful International donated food baskets to the Royal Humanitarian Foundation. This contribution was part of the company's ongoing CSR efforts to support those in need and strengthen its role in the local community.

GIG - Türkiye

Mother's Day: Gifts That Give Back



This Mother's Day, GIG - SiGORTA chose to celebrate with purpose. Gifts for female employees were sourced from LÖSEV — The Foundation for Children with Leukemia. Each item purchased was more than a gesture of appreciation; it helped bring joy and hope to children battling illness.

GIG - Kuwait

Sponsors Free Jabriya Productions



As part of GIG-Kuwait's commitment to enriching society and uplifting the arts in Kuwait, it has collaborated with popular production company Free Jabriya by providing insurance solutions aiding them in the contribution and development of creative ambitions in Kuwait.

GIG - Jordan

Hosts Its Annual Ramadan Iftar at the Ritz-Carlton Hotel - Amman



GIG - Jordan held its annual Ramadan Iftar for the management and staff of the company, on Monday, March 24th, at the Ritz Carlton Hotel - Amman. This meeting embodied the values of proximity and connection, reinforcing the atmosphere of intimacy and belonging that we cherish within our family.

GIG - Gulf

International Women's Day: Accelerate Action



GIG - Gulf celebrated International Women's Day 2025 with an interactive quiz to explore women's achievements and raise awareness on gender equality. The event aligned with this year's global theme: 'Accelerate Action'.

Employees were encouraged to champion inclusion, mentor women, and advocate for workplace equity. Every small action contributes to building a fairer future where women's voices and contributions are recognized and celebrated.

GIG - Egypt Life Takaful

Leads the Way in MyWellness Week with Team Walk Initiative



As part of the regional MyWellness Week initiative, GIG - Egypt Life Takaful proudly hosted a vibrant Team Wellness Walk in the heart of Egypt, uniting employees in a shared commitment to health, wellness, and team spirit. This year's event was especially meaningful, as it brought together teams from across five countries—UAE, Bahrain, Qatar, Oman, and Egypt—for a morning of outdoor activity, connection, and fun. The walk served as a great opportunity for team bonding while promoting physical well-being and positive energy, reinforcing our belief that taking steps together leads to a healthier, stronger organization.

GIG - Egypt

Collaborates with Misr El-Kheir



GIG-Egypt proudly launched Ramadan Iftar campaign in collaboration with Misr El-Kheir Foundation. This initiative focused on providing Iftar meals to fasting individuals in a disadvantaged village, ensuring that those in need could break their fast with dignity and care during the holy month.

The Ramadan Iftar campaign successfully distributed a total of 3,000 meals over the course of three days. Recognizing the importance of community and compassion during Ramadan.

GIG-Egypt made sure that the meals were carefully prepared to ensure they were nutritious and culturally appropriate, reflecting the traditions of Ramadan.

GIG - Gulf

Supports Lamea



GIG - Gulf has partnered with Lamea Association, an initiative under the patronage of King Hamad bin Isa Al Khalifa, to support exceptional youth in Bahrain. Lamea identifies and nurtures future leaders through a rigorous selection process.

This partnership reflects GIG - Gulf's CSR values and commitment to empowering future generations and positively impacting communities.

GIG - Bahrain Takaful

Quran Competition Recognition Ceremony



Takaful International held a recognition ceremony for the winners of the second edition of its internal Quran competition. The event honored the employees and their children who excelled in memorizing selected surahs, along with the judging committee. The initiative reflected the company's dedication to cultural and spiritual enrichment.

GIG - Egypt

Hosted a high-level delegation from GIBS



GIG - Egypt Hosted a high-level delegation from the Gordon Institute of Business Administration (GIBS) of South Africa, in collaboration with the Insurance Sector Education and Training Authority (INSETA), to its headquarters to discuss the Senior Leadership Empowerment Program for the Insurance Industry. This visit came as part of both sides' commitment to exchanging knowledge and expertise and exploring opportunities for strategic cooperation. The delegation met with GIG-Egypt's leadership and learned about the company's history and business in the Egyptian insurance market.

GIG - Türkiye

Father's Day: Honoring with a Purpose



To mark Father's Day, GIG - SiGORTA partnered with TEGV, The Educational Volunteers Foundation of Türkiye to purchase gifts for male employees. Through this collaboration, the company contributed to advancing children's access to quality education, transforming each gift into an investment in the future.

GIG - Bahrain

Planting 84 Seedlings in the Fourth Phase of Forever Green



The national afforestation campaign continued its efforts to enhance the green cover in the Kingdom of Bahrain, where a new event was held on Avenue 65 leading to Diyar Al Muharraq.

The event witnessed the planting of 84 seedlings of Roll trees, with generous support from GIG - Bahrain, as part of its commitment to social responsibility and supporting environmental initiatives.

GIG - Bahrain's contribution to the Forever Green initiative aligns with its recent launch of the "Cash-back" Motor Insurance Product in the previous year. This innovative insurance product rewards drivers with direct cashback into their bank accounts based on the kilometers they drive during the term of the insurance policy, encouraging reduced mileage and sustainable driving habits. The company allocates a portion of the proceeds from the "Cash-back" Motor Insurance Product to planting trees within the Kingdom, demonstrating GIG Bahrain's commitment to environmental sustainability and integrating green initiatives into its core business model.

This initiative was part of a comprehensive national plan aimed at improving the quality of life and reducing the effects of climate change through the expansion of green spaces.

GIG - Algeria

"My Book, My Friend": Promoting Literacy



To foster a love of reading among youth, GIG - Algeria launched the "My Book, My Friend" initiative, focusing on remote regions and vulnerable communities. In its first phase in Djanet, more than 993 books covering 331 titles were donated to local libraries. Additional donations reached the Childhood Assistance Association in Algiers in celebration of International Children's Day on June 1.

GIG - Gulf

Health Hub Goes Live in UAE



GIG - Gulf proudly launched the Health Hub portal in its UAE retail operations, following earlier rollouts in Qatar, Oman, and Bahrain. This marked a significant milestone in the company's ongoing Healthcare transformation strategy.

The initiative, internally developed, supports seamless service integration and efficiency across the region. Its presence helped GIG - Gulf secure the Oman Health License Category A and signals long-term investment in advancing Private Medical Insurance in the Gulf.



HEALTH HUB

GIG - Jordan

Hosts the Third Design Session of the Care Arabia Initiative in Partnership with the IFC



GIG - Jordan hosted the third design session under the Care Arabia initiative, in partnership with the International Finance Corporation (IFC). Alongside leaders from the private sector and the development community, we explored practical solutions to enhance workplace childcare and better support working parents in Jordan.

GIG - Gulf

Ramadan Reflections: Unity, Giving & Momentum



As Ramadan drew to a close, GIG - Gulf reflected on a spiritually enriching and productive month. Leadership teams attended Iftars across all countries, recognizing employees' dedication. Photographers across Bahrain, UAE, Qatar, and Oman beautifully captured these moments, with Layal Yateem ensuring wide engagement via social media.

Notably, GIG - Gulf distributed 1,950 Iftar meals for the first time across all countries, an initiative led by Culture Champs and supported by teams. Despite the holy month's calm, business momentum remained strong, marked by key broker Iftars and continued growth into Q1.

GIG - Gulf

Hosts Greenberg Students for Risk Learning



GIG - Gulf welcomed 10 graduate students and mentors from St. John's University, Greenberg School of Risk Management (New York), as part of their experiential Enterprise Risk Management course. Their visit to Dubai followed academic stops in London and Zurich and was enriched by sessions led by GIG experts in data, pricing, underwriting, and actuarial functions.

Hosted by Thameur Zghal, with opening remarks by CEO Paul Adamson and insights from Laura Gerstein, the visit concluded with a memorable Iftar at the Palace Hotel. This initiative not only fostered professional exchange but also positioned GIG - Gulf as a leading educator in the insurance field.

GIG - Egypt

Invested in Your Safety Initiative



GIG-Egypt launched the "Invested in Your Safety" initiative to raise awareness about both physical and mental health.

The initiative included a workshop and an awareness session, aiming to empower our employees to care for their health with confidence and mindfulness.

GIG - Egypt Life Takaful

Sharing the Spirit: Ramadan Iftar Gathering



GIG - Egypt Life Takaful proudly hosted a special Ramadan Iftar event, bringing together employees in a warm and joyful setting to celebrate the holy month. The occasion fostered a strong sense of unity, allowing colleagues from different departments to connect and share in the spiritual and cultural significance of Ramadan. The atmosphere was filled with positive energy, creating a space where everyone felt welcomed and appreciated.

This meaningful gathering was more than just a meal—it was a celebration of togetherness, gratitude, and the values that bind us as one team. With heartfelt conversations, laughter, and shared moments, the event left a lasting impression on all participants, strengthening interpersonal bonds and reinforcing the company's commitment to building a supportive and inclusive workplace culture.

GIG - Bahrain

launches a head and neck cancer awareness platform



As part of its corporate social responsibility and commitment to supporting national health initiatives, GIG - Bahrain has launched an awareness platform for head and neck cancer in collaboration with the Government Hospitals at The Avenues - Bahrain.

The initiative aimed to educate the public about risk factors, prevention methods, and the importance of early detection through informative materials and interactive tools. A team of medical professionals was also available to provide on-site guidance and answer visitors' questions.

This initiative reflected GIG - Bahrain's ongoing dedication to community well-being, and its active partnership with healthcare institutions across the Kingdom of Bahrain in promoting public health and disease prevention.

GIG - Bahrain Takaful

Participation in Polytechnic Bahrain Career Fair



Takaful International participated in the annual career fair at Bahrain Polytechnic to engage with young talent and present career opportunities within the insurance sector. The event aligned with the company's strategy to attract and invest in the next generation of professionals.

GIG - Algeria

Participation in the Djazagro Exhibition



GIG - Algeria took part in the Djazagro Exhibition in Algiers a major event for agriculture and food processing professionals. The exhibition attracted regional and international players from strategic sectors such as packaging, food ingredients, and confectionery. GIG - Algeria engaged in key meetings to introduce its brand and promote its suite of insurance solutions.

GIG - Türkiye

Children's Day: Colorful Expressions of Joy



GIG - SiGORTA celebrated National Sovereignty and Children's Day by inviting the children of employees to showcase their creativity. Under the theme "Freedom and Being a Child," the young artists submitted colorful drawings that brought joy and brightness to the company's celebration.

GIG - Gulf

Team Away Day Boosts Negotiation and Personality Insights



The Talent & Development team joined healthcare colleagues for a Team Away Day in Dubai focused on personality types and negotiation skills. Led by Momen Kukhayl, the session began with MBTI personality exploration, then transitioned into interactive role plays on negotiation strategies. The day closed with a feedback session emphasizing empathy and courage in leadership. Participants left the day energized, having deepened connections and practical skills to support future growth.

GIG - Jordan

Participates as Platinum Sponsor in Australian Embassy's Annual Celebration



GIG - Jordan proudly participated in the Australian Embassy's annual celebration as a platinum sponsor of the event. The celebration was held in the presence of H.E. Mr. Bernard Lynch, the Australian Ambassador to Jordan, along with several ambassadors and diplomats from various countries. During his welcoming remarks, Ambassador Lynch expressed his appreciation to all attendees for joining the official celebration of Australia's national day and extended special thanks to GIG - Jordan for its continued support of the embassy's initiatives.

GIG - Gulf

Food Fest 2025: A Feast of Flavor and Team Spirit



GIG - Gulf held its 2nd Annual Food Fest, turning the day into a colorful celebration of culinary talent and teamwork. With over 30 home-prepared dishes presented by the Medical Board team, the event showcased diverse flavors and personal stories, blending culture with collaboration. Special thanks were extended to participants and executives who supported the initiative, including Paul Adamson and Laura Gerstein. This gathering highlighted how food can strengthen bonds and celebrate the richness of GIG - Gulf's workplace culture.

GIG - Egypt Life Takaful Shines at IFE Marathon 2025



GIG - Egypt Life Takaful proudly participated in the sixth edition of the IFE Marathon 2025, held under the inspiring slogan “Running Together... We Manage Risk with Insurance.” As the official sponsor of the marathon bags, the company showcased its commitment to community engagement and wellness. The team’s presence was marked by remarkable energy, strong teamwork, and a vibrant spirit, reflecting the company’s values both on and off track.

GIG - Egypt Employees Football & Padel Tournament



GIG-Egypt participated in the Employer’s Football and Padel Tournament organized by The Marketer Agency, demonstrating the company’s commitment to promoting employee well-being and team spirit through sports activities during Ramadan.

GIG - Egypt Sponsors Dream Cup 2025



GIG - Egypt partnered with Al Ahly Club to sponsor the “Dream Cup Championship,” an initiative aimed at providing opportunities for orphaned children. This collaboration reflects our dedication to social responsibility and highlights the importance of sports as a means of fostering community engagement and personal development. To deepen GIG - Egypt engagement, a volunteer team composed of employees participated, contributing a total of 60 hours to the event.



GIG - Egypt We Anticipate Risks Through Insurance



GIG-Egypt participated as the marathon bag sponsor in the 6th marathon activities of Insurance Federation of Egypt “We Run Together..We Anticipate Risks Through Insurance”.

GIG - Bahrain Takaful Staff Ghabga Highlights



Takaful International hosted a warm and festive Ghabga gathering for its staff, bringing colleagues together during the holy month of Ramadan. The evening featured traditional food, engaging conversations, and a strong sense of community spirit.

GIG - Bahrain 2025 Formula 1 Gulf Air Bahrain Grand Prix



GIG - Bahrain hosted a select group of insurance brokers and agents in its exclusive corporate lounge during the 2025 Formula 1 Gulf Air Bahrain Grand Prix, held at the Bahrain International Circuit.

The premium hospitality experience brought together valued partners and senior executives for a weekend filled with energy, excitement, and world-class service. For the third consecutive year, GIG Bahrain proudly welcomed its guests as part of a cherished annual tradition that underscores the company's deep commitment to building and nurturing strong relationships with its business partners.

Guests expressed their sincere appreciation for this exclusive opportunity a gesture that highlights the company's elevated standards of hospitality and partnership. Such experiences are a testament to GIG Bahrain's standing as a regional leader in the insurance industry.

GIG - Algeria Thought Leadership in CSR



GIG - Algeria participated in a high-profile forum organized by the "Algeria Positive Impact" foundation under the theme "Corporate Social Responsibility: A Driver for Positive Transformation in Algeria". Represented by Mr. Hamza Malik, Director of Public Relations and Social Responsibility, GIG - Algeria was honored as the Guest of Honor for its impactful and forward-thinking initiatives over the past two years.

GIG - Türkiye Dinamik 2025 Agendas: Designed with Care



The 2025 Dinamik agendas were designed by the Human Resources team under the theme "We Are Always Thinking of You." They were distributed in January and included in welcome kits for new employees, symbolizing appreciation and ongoing support throughout the year.

GIG - Gulf & GIG - Saudi Cricket Match Sparks team spirit



On February 22nd, GIG - Gulf and GIG - Saudi revived the spirit of the AXA Cricket Tournament with a friendly yet competitive match in Bahrain. The game marked a return to the beloved tournament, which was last held in 2014, with GIG - Saudi proposing this revival. Saudi batted first, scoring 152 runs; GIG - Gulf followed with 145 runs, ending the match with a thrilling finish. A Rolling Trophy was introduced, adding anticipation for future rematches. The event also celebrated standout performances: Hashim Ahmed (Man of the Match), Sadiq K. (Best Bowler), and Mohamed Rayed (Best Batter). Beyond the game, the match emphasized collaboration and team spirit across the region.

GIG - Gulf Shines at 2025 Masters Golf Tournament



The 2025 Masters Tournament in Dubai, hosted by the Social Golf Society and proudly sponsored by GIG - Gulf for the third consecutive year, brought together 52 players at Jumeirah Golf Estates for a vibrant day of golfing, networking, and brand engagement. This prestigious event was not only a sporting success, but also a strategic opportunity to connect with an audience aligned with GIG - Gulf's premium insurance offerings.

GIG - Gulf used the occasion to introduce exclusive discounts on personal, car, home, and travel insurance products. Attendees also learned about the bespoke "GIG Private Clients" service — a tailored solution designed for high-net-worth individuals. Overall, the event elevated brand visibility and generated meaningful leads within a targeted, affluent segment.

GIG - Egypt Life Takaful Celebrating Fatherhood



GIG - Egypt Life Takaful proudly celebrated Father's Day by honoring the incredible dads and father figures among them. With heartfelt wishes and warm recognition, they acknowledged their unwavering dedication, strength, and care—qualities that leave a lasting impact both at home and in workplace. It was a meaningful occasion to show appreciation and celebrate the important role fathers play in our lives and community.

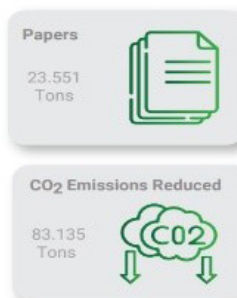
GIG - Egypt Paper Recycling Initiative



PREPARED FOR
• GIG Egypt

THE PERIOD OF
6 Jan 2025

As part of our ongoing commitment to sustainability, this report outlines **the waste management solutions** we provide, detailing the significant reduction in Co2 emissions achieved through the responsible manage of waste. We have successfully avoided substantial **CO2 emissions**, contributing to a cleaner and more **sustainable environment**.



* Estimations based on our collected data and the Waste Reduction Model (WARM) v15 model <https://www.epa.gov/warm>

We always believe no matter what the numbers are, you're still **winning** when you think about **climate change** as you grow your company. We appreciate your positive contributions.

GIG - Egypt implemented a paper recycling initiative in collaboration with Bekia, resulting in the recycling of 23,551 tons of paper and a reduction of 83,135 tons of CO₂ emissions. This effort reflects the company's commitment to sustainability by minimizing environmental impact and promoting responsible consumption.

GIG - Bahrain

Visit to GIG - Bahrain Headquarters



The Gulf Cup made a visit to GIG - Bahrain headquarters where the staff took memorable pictures to celebrate the victory of the Kingdom.

GIG - Bahrain

Hosted a Delightful Ghabga Gathering



GIG - Bahrain hosted a delightful Ghabga gathering at The Dome. Ghabga, a cherished tradition in the Gulf region, is a late-night meal enjoyed during Ramadan, typically served between Iftar and Suhoor. Employees were treated to traditional music, raffle, and small competitions. GIG - Bahrain's Ghabga at The Dome was a testament to the company's commitment to fostering community and celebrating cultural traditions. The evening was filled with warmth, laughter, and a shared appreciation for the rich heritage of the region.

GIG - Egypt

Organized the Annual Ramadan Iftar



GIG - Egypt organized the annual Ramadan Iftar gathering 2025 at Four Seasons Nile Plaza Hotel, bringing together an esteemed group of attendees including GIG-Egypt MD & number of public figures representing various economic sectors, major clients, leading figures from the Egyptian insurance market, insurance brokers, and the company's employees.

GIG - Bahrain Takaful

Launch of the Charity Takaful Project



In collaboration with the Royal Humanitarian Foundation, Takaful International launched the "Charity Takaful Project," aiming to provide support to vulnerable communities. This initiative underscores the company's ongoing efforts in social responsibility and community impact.

GIG - Bahrain Takaful

Exclusive Hosting at Formula 1 Bahrain Grand Prix



For the third consecutive year, Takaful International hosted brokers and insurance partners in its private lounge during the 2025 Bahrain Grand Prix. The exclusive hospitality experience offered a vibrant environment to network and strengthen relationships with key stakeholders in a prestigious setting.

GIG - Algeria

Honoring Heritage and Industry Collaboration



In recognition of the legacy of the renowned scholar Sheikh Mohamed Belkaid El-Hassani, GIG - Algeria attended a special evening hosted by the President of the Confederation of Algerian Producers and Industrialists. The event fostered meaningful dialogue and connection among national producers and industrial stakeholders.

GIG - Türkiye

Pratikasko: Insurance Made Simple



GIG - SiGORTA introduced Pratikasko, a new motor insurance product designed to be affordable and focused on essential coverages such as collision, towing, and extended liability. With fixed premiums, simple terms, and full online compatibility, it is tailored to meet the needs of price-sensitive customers.

GIG - Jordan

Strategic Partnership with Zain to Deliver Digital Insurance

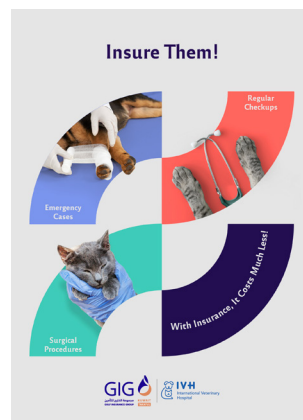


GIG - Jordan has announced a strategic collaboration with Zain Jordan to offer digital insurance services to Zain subscribers across the Kingdom. As a first step, the partnership will introduce motor insurance through Zain's digital platforms, combining GIG - Jordan's underwriting expertise with Zain's wide digital reach. This initiative is part of GIG's digital transformation journey and aims to enhance access, speed, and convenience in insurance services, while strengthening collaboration with national digital leaders.

Towards a smarter, easier, and closer insurance experience for every user.

GIG - Kuwait Takaful

Because They're Family



For the first time in Kuwait, GIG Takaful's Pet Health plan in an exclusive partnership with IVH offers comprehensive protection for your cats and dogs, covering unexpected veterinary costs, injuries, illnesses, and more. With flexible coverage options and 24/7 emergency support, your

pet's wellbeing is always a priority so you can focus on making memories, not managing medical bills.

Benefits:

- Covers vet fees for accidents, illnesses, scans, and surgeries.
- Includes euthanasia and cremation when medically required.
- Third-party liability cover for dogs
- Optional benefits for lost pet recovery, holiday cancellation, and alternative treatments
- 24/7 emergency medical assistance



GIG - Jordan

Launches "Family Income Protection 50/50"

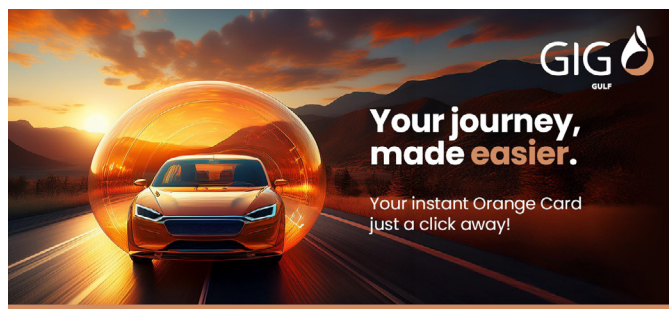


GIG - Jordan has introduced the "Family Income Protection 50/50" program, providing families with a fixed monthly income of 1,000 JOD for 50 months in case of death, with a fixed annual premium over five years.

This initiative was aimed to enhance financial security for families, ensuring their stability and wellbeing while reaffirming GIG - Jordan's commitment to offer tailored insurance solutions for individuals in all life circumstances.

GIG - Gulf

Instant Orange Card & UAE PASS Improve Customer Journey



GIG - Gulf introduced two key digital upgrades: instant Orange Card issuance and UAE PASS login integration. Motor customers in the UAE can now immediately access their Orange Card—a required travel document for Oman the MyGIG Car portal.

This automation enhances convenience, reduces last-minute travel issues, and saves over 750 customer service hours annually. Combined with secure UAE PASS login, this innovation streamlines access, improves policy management, and reinforces GIG - Gulf's digital leadership.

GIG - Türkiye

Legal Protection Campaign: Coverage + Rewards

A seven-month campaign added Legal Protection to several insurance products. It also offered agents and brokers higher commissions and travel rewards based on the business they generated, making the campaign both productive and rewarding.

GIG - Jordan

Data Centre Firewall Upgrade

To strengthen its infrastructure security, GIG - Jordan upgraded its data centre perimeter by deploying next-generation firewalls (NGFW) from Palo Alto Networks. The solution incorporates advanced features such as Wildfire malware analysis, application-layer filtering, and micro-segmentation. This upgrade delivers robust protection for mission-critical systems—such as integrations with JOIF and DVLD, and the core policy management databases ensuring 99.99% service uptime and a 60% reduction in successful intrusion attempts.

GIG - Jordan

Security Operations Centre (SOC) Implementation

As part of its cybersecurity modernization roadmap, GIG - Jordan successfully established a 24/7 Security Operations Centre (SOC), fully integrated with Splunk's Security Information and Event Management (SIEM) platform. The SOC is responsible for real-time monitoring of all network activity, detecting anomalies, and responding to cybersecurity threats. It plays a vital role in maintaining compliance with Central Bank of Jordan (CBJ) cybersecurity regulations.

The implementation also included the development of automated incident response playbooks, which led to a 70% reduction in average response time and significantly enhanced operational resilience.

GIG - Jordan

Adopts 35D Cloud Platform for Core Operations



GIG - Jordan has signed an agreement with Aqaba Digital Hub to operate its core systems on the 35D Cloud platform, hosted within Aqaba's data center. The services include secure local storage, backup, and archiving. As the first insurance company in Jordan to adopt this platform, GIG - Jordan aims to strengthen digital resilience and reduce dependence on external service providers. This move highlights the readiness of local infrastructure to support sensitive sectors with compliant, sovereign cloud solutions.

GIG - Türkiye

Multi Appliances Protection: Home Peace of Mind

This product was created for essential home appliances that are no longer under warranty. It provides broad coverage, high claim limits, and door-to-door service. It is simple to understand, easy to sell, and ideal for digital and cross-selling campaigns.

Get to Know



Adlan Sofiane MESSAI
Deputy CEO
GIG - Algeria

1. Could you introduce yourself and explain how your previous experiences have shaped your current role?

I hold a Bachelor's degree in Economic Sciences with a Finance major from the University of Algiers. I later specialized in insurance by earning a Master's in Insurance Management from INSAG/ESA Paris, followed by a DHEA (Diplôme des Hautes Études en Assurances) from EHEA/ENASS Paris.

I began my career in the insurance industry in 2002. My professional journey has been diverse, giving me insight into the many dimensions of our business. I held positions in finance and internal audit, before serving as Chief Financial Officer and then Deputy CEO.

In 2018, I joined GIG - Algeria during a deep transformation phase. For the past seven years, I have been actively involved in restructuring the company and raising its performance to meet international standards. I can confidently say that GIG is the best professional environment I have worked in, thanks to the group's strong values and the high level of standards it upholds.

2. How is the company addressing the challenges of digitalization?

Digital transformation is at the core of our strategy. With over 210 branches, 450 bank accounts to manage, and 8 regional offices, efficient digital tools are essential for optimized management.

This is why we implemented the Azentio platform, which now forms the digital backbone of all our operations. This major project allowed us to digitize processes in underwriting, claims, accounting, and reporting, significantly improving service quality and responsiveness to our clients and partners.

We have also digitized our HR processes to enhance career tracking, training, evaluations, and smoother workforce management.

3. What measures are in place to fight fraud and cybercrime?

Fraud and cyber risks are growing threats. Aware of this, we have reinforced our internal control systems with adapted tools and procedures.

We invested heavily in advanced cybersecurity systems to protect our data and that of our clients, and to ensure business continuity.

Our strategy is based on three pillars: prevention (through regular training), detection (via monitoring tools), and reaction (with contingency and incident management plans).

4. How do you adapt to new regulatory requirements?

Recent regulations particularly around KYC, anti-money laundering (AML), and counter-terrorism financing—are increasingly demanding.

Additionally, regulations on personal data protection now require rigorous control over IT systems, access, and insureds' rights. At GIG - Algeria, we integrated these obligations into our processes, adopting clear privacy policies and enhanced security protocols.

There are also stronger obligations regarding solvency margins and the representation of technical reserves. GIG - Algeria stands out with a robust solvency margin of 182%, well above regulatory thresholds, and a strict coverage of its technical commitments. This financial strength reflects our commitment to stability and transparency.

Thanks to GIG's standards, we were able to quickly adopt structured and compliant procedures aligned with regulatory expectations.

Our teams receive regular training, and our processes are constantly updated to meet these obligations while ensuring a strong customer experience.

5. What advice would you give to young professionals considering a career in insurance?

Insurance is a meaningful profession built on commitment. It requires trust, technical expertise, and a deep understanding of risk.

To young professionals, I'd say this is an exciting but demanding field. It requires rigor, intellectual curiosity, and adaptability. Personal investment is essential to grow and succeed.

And for those aiming to build a strong career, GIG is unquestionably "the place to be." It is a group that empowers its people, values excellence, and provides an environment where one can truly grow, learn, and shape a meaningful future.

And always remember: the only place where "success" comes before "work" is in the dictionary.

GIG - Jordan

Promotion Announcement



GIG - Jordan has promoted a group of distinguished colleagues in recognition of their exceptional contributions, particularly in leading the company's digital transformation and achieving an A- credit rating from AM Best. CEO Dr. Ali Al Wazaney praised their dedication and described the promotions as both a reward and a strategic investment in future leadership. The company remains confident in their continued excellence and impact.

GIG - Kuwait

Extra Milers Award



In recognition of efforts and exceptional contributions of its team, Gulf Insurance Group - Kuwait organized it's quarterly "Extra Milers Award", in which the CEO, Mr. Ali Al-Hendal, honored outstanding employees for their impact in aiding the achievement of the company's goals and strategy.

GIG - Gulf

Team Ambassador 2024: Honoring Excellence



On April 21st, 2025, GIG - Gulf held the Team Ambassador 2024 event at the Intercontinental Hotel, celebrating 48 colleagues for their exceptional dedication and performance. The event featured inspiring speeches, personalized recognition, birthday celebrations, and acknowledgments of stand-out contributions from 2024.

With warm messages from leaders like Momen Kukhayl and Laura Gerstein, at the event fostered pride and appreciation. Special recognition was given to Dr. Waleed Bakry for his leadership impact since 2024. The celebration was a powerful reminder of what can be achieved through unity, dedication, and teamwork.

Gulf Insurance Group Celebrates Excellence: Honoring Key Contributors

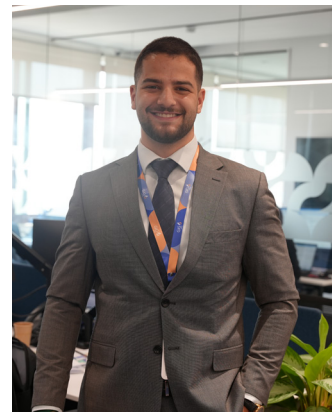


In recognition of their outstanding dedication throughout 2024, Gulf Insurance Group honored the following team members:

- Ahmed Ibrahim
- Abdulrahman Sobhi
- Ahmed El Ghossein
- Hamza Mikdad
- Yousef Al Naqi
- Omar Serhan

Additionally, Paul Dalton from FFH Management Services was recognized for his invaluable partnership and continued support on key projects.

GIG - Jordan International Certificates



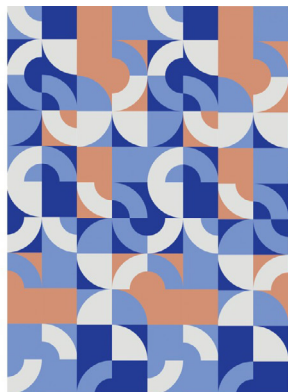
GIG - Egypt Life Takaful Honoring Excellence: Hero of Quarter 1



GIGLT HERO



Cambridge Islamic Funds Awards achievements & Contributions of leading Islamic fund managers recognized GIG ELTC for ...
Best Emerging Islamic Money Market Fund in Egypt 2024, Makaseh GIG Islamic Fund



At GIG - Egypt Life Takaful, they proudly celebrated outstanding individual achievements through the GIG Hero Initiative, a quarterly recognition honoring employees who exemplify dedication, integrity, and the core values of our organization. For Quarter 1, they were delighted to recognize their GIG Hero, whose exceptional performance, leadership, and positive influence has made a significant impact on both their team and the company as a whole. Selected based on criteria including performance outcomes, teamwork, innovation, and initiative, the GIG Hero receives company-wide recognition and a token of appreciation in acknowledgment of their valuable contributions. This initiative reflects our belief in celebrating excellence and inspiring continued growth and success across our organization.

Associate Professional in Human Resources - International™ (aPHRi™)

Razan Khaled Hamdi Salameh
HR - Compensation & Benefits

Master Certification in Sales

Rama Mohammad Mahmoud Khaza'leh
BDM - SME's

PECB Certified ISO/IEC 27001 Lead Auditor

Ghazi Nael Ghazi Hamad
IA - Internal Audit

EC-Council Certified Incident Handler

Abdallah Saaid Suliman Al Makhamreh
ERM - Information Security

Integrated Audit & Assurance Professional (IAAP)

Ahmad Abdelhafiz Hussein Alhrout
ERM - Risk Management

GIG - Egypt

Employee Achievements & Certificates



General Insurance Diploma from The Insurance Institute of Egypt

Islam Magdy – Deputy Manager - Alexandria Branch
Hebat Allah Mohamed – Section Head - Alexandria Branch

Reinsurance Diploma from The Insurance Institute of Egypt

Adham Mustafa – Section Head - Alexandria Branch
Safaa Kamel – Specialist - Misc. Accidents dep – Head Office

Hossam Yassin – Section Head - Mohandseen Branch

Medical Insurance Diploma from The Insurance Institute of Egypt

Mohamed Abo-El-Fotooh – Sector Head – Hurghada Branch

MBA from Arab Academy for Science, Technology & Maritime Transport

Mohamed Abdullah – General Manager - General Accounting dep - Head Office

CISM®, Certified Information Security Manager® from Global Knowledge

Hamid Adel – Senior Specialist

IT dep - Head Office

Mahmoud Ali – Specialist

IT dep - Head Office

Awards

Karim El Sayed, an employee from the Fire and Burglary Underwriting Department, won the Aqaba Insurance Research Conference Award in its fourth edition 2025 that was held in Jordan last May. Karim was among the five winners at the conference.

GIG - Gulf

Celebrating Our People Across the Region



GIG - Gulf celebrated its people across Bahrain, UAE, Oman, and Qatar with heartfelt Recognition Breakfasts. These events honored long-service employees and Culture Champs who embody their values daily, creating a vibrant workplace culture. Each country hosted a unique celebration, with leadership acknowledging the impact of team members' loyalty and contributions.

From CEO Paul Adamson's inspiring words in Bahrain to the joyful camaraderie in Oman and the resilient spirit in Qatar, the events reflected GIG - Gulf's deep appreciation for its employees. These moments of connection and gratitude affirm our culture of belonging and our commitment to growing together as one GIG family.

GIG - Egypt Life Takaful

Honors Employees of the Month for March, April, and May 2025



Mahmoud Manaa
Supervisor Individual Operations



Omnia Berkawy
Business Reporting Senior Administrator



Merihan helmy
Hr distribution senior administrator

GIG - Egypt Life Takaful

Celebrating Excellence: Best Department Initiative



GIG - Egypt Life Takaful proudly celebrated team achievements through its quarterly Best Department Initiative, which recognizes the department that demonstrates exceptional performance, collaboration, and contribution to organizational goals. Evaluated based on key performance indicators such as efficiency, innovation, and impact, the winning department is honored in a company-wide celebration that reinforces our culture of appreciation and continuous improvement. This initiative not only showed outstanding accomplishments but also motivated all teams to raise the bar, fostering a unified, high-performance environment dedicated to delivering exceptional value to our clients and stakeholders.

At GIG - Egypt Life Takaful, they take pride in recognizing the exceptional efforts of the team members through the “Employee of the Month” program, which highlights individuals who consistently go above and beyond expectations.

During the second quarter of 2025, they were proud to celebrate:

Omnia Barakawi (March): For her accuracy in business reporting, which significantly supported data-driven decision-making.

Mahmoud Menea (April): For his outstanding leadership in managing individual operations.

Merihan Helmy (May): For her dedication in supporting distribution functions within the HR department.

These individuals embody our values of excellence and commitment. We sincerely thank them for their valuable contributions to the continued success of GIG - Egypt Life Takaful.

GIG - Türkiye

Customer Loyalty Through Empathy



A customer contacted GIG - SiGORTA about an accident that happened two years ago but lacked documentation. A call center representative went above and beyond by contacting the other party's service center multiple times to retrieve the files needed. Thanks to this proactive service, the customer insured his other cars with GIG.

GIG - Jordan

Delivering Insurance When It Matters Most

We received an urgent request from a customer who needed travel insurance immediately to complete a visa application required by the embassy. We provided him with all available options: applying through our website, mobile app, or by visiting a physical branch.

However, the customer lived in a remote area and struggled with using online services. Visiting a branch wasn't a practical option either due to his location.

Understanding the urgency, our team coordinated with our mobile branch team. Fortunately, they were operating in an area near the customer. Without delay, they contacted him directly and successfully issued the travel insurance on-site.

The customer was so impressed with the swift and personalized service that he called back specifically to express his deep appreciation for the outstanding support.

GIG - Kuwait

Onward to a more secure digital ecosystem

GIG-Kuwait successfully completed its new data center and Disaster Recovery migration activities in a strategic collaboration with their esteemed ISP partners Ooredoo and Zain.

The management appreciated everyone involved in the project for their valuable contributions towards the successful project which set a new benchmark for technological excellence.

moving forward to a more secure, agile, and future-ready digital ecosystem.

GIG - Egypt

Voices of Trust



GIG-Egypt Showcases Client Success Stories

At GIG-Egypt, the clients are at the heart of everything they do and now, their voices are taking center stage.

They have launched a compelling new series of client testimonials, offering an inside look at the real experiences of those who place their trust in them.

Captured through dynamic video shoots, these authentic stories are now featured across social media channels and official website. Each testimonial reflects the values and service standards that define GIG-Egypt's role as a leader in the insurance industry.

What sets us apart?

Unmatched Customer Service

Our clients consistently highlight the speed, attentiveness, and personalized care provided by our dedicated team. We believe that responsive support isn't just a benefit it's a promise.

Tailored Insurance Solutions

Whether serving individuals or corporate clients, GIG-Egypt delivers a broad spectrum of innovative insurance products designed to meet diverse and evolving needs.

A Reputation Built on Trust

As a recognized leader in the Egyptian insurance market, we're known for our integrity, transparency, and consistent performance.

Fast and Fair Claims Handling

We understand that when it comes to claims, time matters. Our efficient settlement process is a point of pride—and a cornerstone of our client satisfaction.

These testimonials are more than just stories—they're a testament to the relationships we've built and the standards we uphold. At GIG-Egypt, they are proud to let our clients speak for us.

GIG – Jordan

My Journey with Colon Cancer – From Hardship to Hope



I never imagined that my life would take such a difficult turn. I was living my days as usual until I found myself facing one of the toughest challenges: a diagnosis of stage three colon cancer. The news was shocking, but it wasn't the end of the story – it was

the beginning of a new chapter in my journey with myself.

After the diagnosis, I underwent surgery to remove part of my colon. That stage was not easy at all, neither physically nor mentally. Still, I knew every painful step was bringing me closer to healing. Following the surgery came chemotherapy, where the real battle began. The side effects were harsh, but I faced them day by day with unyielding determination.

During the hardest moments, holding onto hope and receiving strong support from my family, friends, and colleagues gave me strength and stability. Their presence and care had a huge impact on my well-being, and my company was very understanding and supportive. This support helped me continue my treatment with a strong heart and peaceful mind.



This experience taught me that prevention is better than cure. I advise everyone reading my words not to neglect their health. Don't delay regular check-ups, especially if there is a family history of this disease. Follow a healthy lifestyle, maintain a fiber-rich diet, reduce processed meat consumption, exercise regularly, and remember that early detection can save lives.

With sincere hope and faith,

Colon Cancer Warrior
Zaid Bani Abdeh
Officer
Vehicle Compensation Department

GIG – Jordan

I defeated cancer



A battle that shook me to my core, but also awakened a strength within me I never knew I had.

During the darkest days of treatment, I learned to hold on to hope, to cherish every single moment, and to find comfort in the love and support of those around me.

Cancer may have taken my health for a while, but it gave me a new appreciation for life. My heart is now filled with gratitude, a stronger sense of purpose, and a deeper understanding of my resilience and inner strength.

This experience changed me in ways I never imagined. It taught me to prioritize my well-being, to lean on the people I love, and to find joy in the smallest things.

I've learned to be kinder to myself, to truly listen to my body, and to celebrate every small victory along the way.

I am a warrior and cancer never stood a chance against me.

Maha Al-Qaisi
Senior officer
Medical Claims Department

GIG Talents



Özgül Tahmaz
GIG - Türkiye

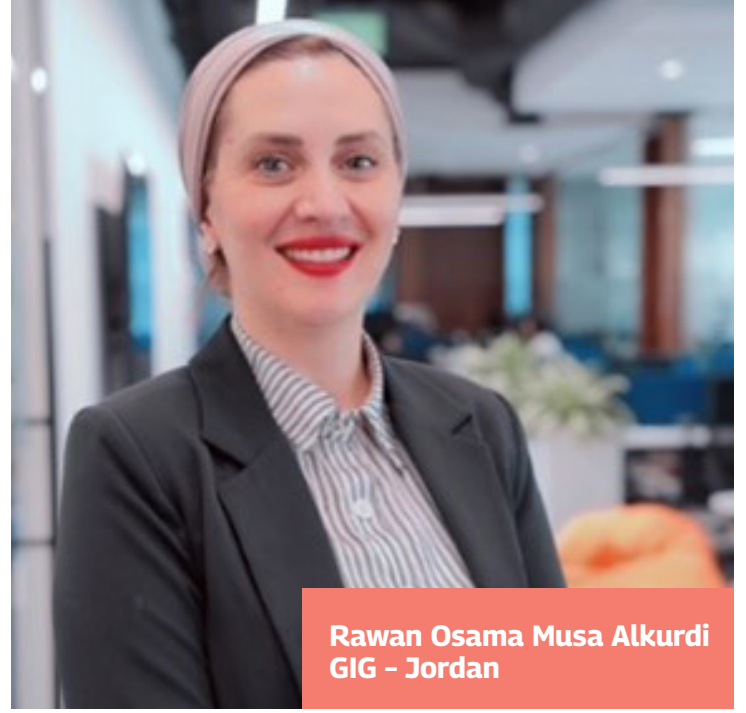
Özgül Tahmaz discovered her artistic side while helping her son with his art lessons. From believing she couldn't even draw a stick figure, she went on to create 15 pieces using various techniques some of which were exhibited and celebrated.



Mahmut Bakır
GIG - Türkiye

Tennis Victory at Industry Tournament

Agency Sales Director Mahmut Bakır, along with his teammate, won first place in the 37th International Insurers Tennis Tournament. Competing against 47 companies and nearly 200 spectators, their win brought pride to GIG - SiG-ORTA.



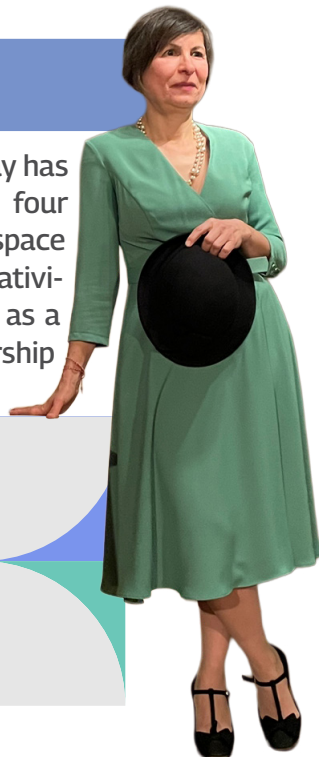
Rawan Osama Musa Alkurdi
GIG - Jordan

I was initially nominated as a "Little sister" under the supervision of Ms. Rawan Khoury, Director of the Communication Department at the Crown Prince Foundation. I spent a year full of learning and gaining valuable skills and experiences such as effective communication, leadership, and building self-confidence. This period was a great opportunity to develop myself and understand how to be a supportive and positive mentor. Additionally, learning from an inspiring leader like Ms. Rawan played a significant role in enhancing my abilities and motivating me to give my best and persevere.

Following this experience, I became the "big sister" to mentor high school students, through this initiative, my goal was to provide them with support and expertise to help build strong and ambitious personalities, and to assist them in acquiring skills to interact with others confidently and responsibly. During this phase, I gained more experience in organizing educational and motivational activities, as well as fostering teamwork and leadership spirit among them. This experience was very inspiring, strengthened my leadership and social skills, and increased my desire to serve the community and support the youth to become promising future leaders.

Ayça Kutay
GIG - Türkiye

Internal Audit Director Ayça Kutay has been performing in theater for four years. She sees the stage as a space for empathy, teamwork, and creativity. She also plays an active role as a mentor in GIG's internal mentorship program.



Let's Interact

1

Guess the Country

1. 2 + ® + 🗝️ =

2. 🗑️ + 🇦🇪 =

3. 🧊 + 🛣️ =

4. 🅾️ + 🧔 =

5. 🐈 + ® =

2

What

is the fixed monthly income offered by GIG – Jordan's new "Family Income Protection 50/50" program in case of death?

Issue 14 Winner



Mr. Michel Chammas from GIG, draws the lucky winner's name.



Mr. Emad Osman Mohamed from GIG - Egypt receiving his gift.

Do you want to win the latest valuable gadget? All you need to do is:

1. Complete the 2 activities
2. Send your answers to pr@gig.com.kw
3. You must be a GIG employee in order to enter the raffle draw
4. 1 winner is chosen and will have their picture included in GIG Connects' next issue

*Deadline: November 10, 2025

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